

2013 GRATITUDE REPORT

Qaimarutin

Thank you

Quyana

Quyana
tailuci

Quyanaq

Cama-i

Aang

Many thanks

Igamsiqanaghalek

Grazias

Waqaa



Kamgan Ukudigaa

DOING THE MOST GOOD



LETTERS TO SUPPORTERS



Dear Friends,

We've wrapped up another year of service in the great State of Alaska. With so many stories to tell and milestones reached, we're taking a moment to share what we've learned about the lives we've touched throughout Alaska in 2013.

Thanks to your support, The Salvation Army is making positive change in many Alaskan communities.

We have been blessed with the support of thousands of Alaskans as we work to share hope and love with the tens of thousands of Alaskans in need.

Ephesians 1:16 speaks of the wisdom of being grateful; "I have not stopped giving thanks for you, remembering you in my prayers." The Salvation Army is endlessly grateful for the compassion shown by each of you as donors. May God bless you.

Gratefully yours in Christ's honor,

A handwritten signature in black ink, appearing to read 'George L. Baker'.

George L. Baker, Major
Alaska Divisional Headquarters



Dear Fellow Alaskans and Alaskans at Heart,

Some of my earliest winter memories growing up on the Kenai Peninsula include ringing bells for The Salvation Army. My parents taught me about the importance of service to others at an early age.

All of us involved in The Salvation Army benefit from that spirit of service as we strive to do the most good where we can.

In 2013, The Salvation Army made a positive difference in 17 Alaskan communities across our great state. More than 150,000 meals were shared with families in need. Our shelter and treatment facilities offered 65,576 nights of housing for families and individuals in crisis, and of course thousands of needy children received over 29,000 Christmas gifts.

There is another whole army behind the "Army;" one of volunteers and donors that make this work possible. Thousands of volunteers and the 5,000 donors who support our work are the true soldiers in The Salvation Army.

On behalf of The Salvation Army's Community Advisory Board, I thank you for your generous contributions of time, treasure and compassion.

Sincerely,

A handwritten signature in black ink, appearing to read 'Loren Leman'.

Loren Leman, Advisory Board Chair
Alaska Divisional Headquarters

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The Salvation Army wishes to thank all of you!
Pictured from left to right: Captain Rio Ray,
Major Nila Fankhauser, Captain Rachel Ray,
Major Doreen Freeman, Major Daniel Freeman
and Captain Bill Finley

PROGRAMS

In addition to spiritual services, The Salvation Army is a major social services provider across Alaska. Our primary focus is children, seniors, transitional housing, addiction recovery, as well as emergency and disaster support. Specific programs include:

ADULT REHABILITATION CENTER

Our Alaska program includes providing housing, counseling, life skills education, spiritual development and work therapy for men who are struggling from substance abuse. This residential program is funded by Salvation Army Thrift stores in Anchorage and the Mat-Su Valley.

CLITHEROE CENTER

Professional and affordable residential or outpatient treatment service is provided to adults who are addicted to alcohol or drugs. We are a comprehensive treatment program, based on improving the quality of life through culturally-relevant, evidence-based practices that contribute to lifetime recovery.

EAGLE CREST

Eagle Crest is a transitional housing program located in downtown Anchorage that provides low-cost lodging for up to 76 guests in single, shared or dorm rooms. It's designed to promote an independent lifestyle that is safe from alcohol and substance abuse. Guests include women or men over the age of 19 who pay rent. They can live at Eagle Crest for up to two years.

EMERGENCY DISASTER SERVICES

When disaster strikes, the Salvation Army is ready to respond with a variety of programs – from mass feeding and shelter to pastoral care and counseling and donations management. Volunteers on the Emergency Disaster Services Teams serve alongside Salvation Army personnel, offering comfort and hope to those in need.

HOLIDAY SUPPORT

Extra demands are put on families during the holiday season. The Salvation Army provides extra support for families in need through seasonal programs including Thanksgiving dinners and food boxes, the GIFT program, Operation Santa Claus, and Angel Trees so that every child and family can experience joyful holidays.

LOCAL COMMUNITY CORPS

There are 18 The Salvation Army Alaska's Community Corps in 17 communities across Alaska that offer a place for people to gather, to host community activities and for people to turn for fellowship and emergency assistance. Larger community centers in Anchorage and Fairbanks offer year-round programs including after school and summer day camp programs, homework labs, recreational programs, kids club and music programs. These larger facilities are also rented out for public events.

TOYS AND GIFTS: 29,384

PROGRAMS (CONTINUED)

Spiritual Services

Our primary mission is to share the gospel of Jesus with people of all ages, backgrounds and beliefs. Each Sunday, in 17 communities across the state, the Salvation Army provides church services to communicate God's message through music, personal experience, drama and the Bible in a way that is relevant to each community.

Family Services

Emergency assistance is offered to individuals and families during times of personal crisis. Services can include food boxes, clothing, gasoline, bus tokens, furniture or household or prescription vouchers and utility assistance. Practical assistance is paired with spiritual counseling to prevent homelessness.

CLOTHING DISTRIBUTED: 16,679

MCKINNELL HOUSE

Families with children that are facing a crisis of homelessness find temporary emergency shelter and case management services at McKinnell House, working toward a goal of returning to independent housing. Residents are taught life skills and receive case management services for six months following a move to independent living. McKinnell Family Services also operates a food pantry to help struggling families avoid becoming homeless.

MEALS PROVIDED: 154,840



Left: Rachel Franz,
Right: Trailane McNeal

OLDER ALASKANS PROGRAM

We improve physical, emotional and spiritual health of seniors and adults with physical disabilities through senior public meal sites, Meals on Wheels, assisted transportation to medical and other appointments and a homemaker service that provides light housekeeping and cleaning for eligible seniors who are unable to complete basic house cleaning chores. Our goal is to help people age in place and to remain independent for as long as possible. Last year, OAP delivered more than 122,000 meals.

HOME DELIVERED MEALS: 122,517

SERENDIPITY ADULT DAY CARE

Adults with cognitive disorders like Alzheimer's disease find a place for services and daily activities at Serendipity, providing their caregivers respite each day. Activities include art classes, music, exercise, socializing and volunteer programs that help individuals with dementia to achieve a state of well-being. We also support caregivers and family members through training.

Left: Cathy Brenner, Program
Director at Serendipity
Right: Karen Melick



PROGRAMS (CONTINUED)

SOCIAL JUSTICE

Our social justice program seeks to end human trafficking through awareness, prevention and as a provider working closely with law enforcement and other agencies. We interact with vulnerable groups and provide public education about human trafficking. We also offer shelter, clothing, food and case management for trafficking victims.

YOUTH PROGRAMS

As with all Salvation Army programs, our youth programs are tailored locally to meet the needs of the community. These include the biblically-based troupe programs Sunbeams for girls 6-11, Girl Guard for girls 12-18 and Adventure Corps for boys ages 6-14; as well as after school and reading programs.

For information on specific programs by community visit www.salvationarmyalaska.org.

SNACKS PROVIDED: 42,228

Alaska Points of Light Youth Leadership Institute

The Salvation Army works with six community partners to offer a 50-hour community leadership training for youth, grades 7-12. Students attend the Alaska Points of Light Youth Leadership Institute during Spring Break at The Salvation Army Anchorage Corps Community Center. Graduates of this program often become “points of light” for volunteer service and leadership in their schools,

families and communities. Program founder Beau Bassett received the First Lady’s Volunteer of the Year Award in 2014 for running this program for ten years.

King’s Lake Camp

Since 1998, the Salvation Army has been operating this residential camp designed to allow children ages 7-17 to experience the love of God through the outdoors. The 225-acre camp is located outside of Wasilla on a lake. King’s Lake Camp is also available for rental by community groups year round.

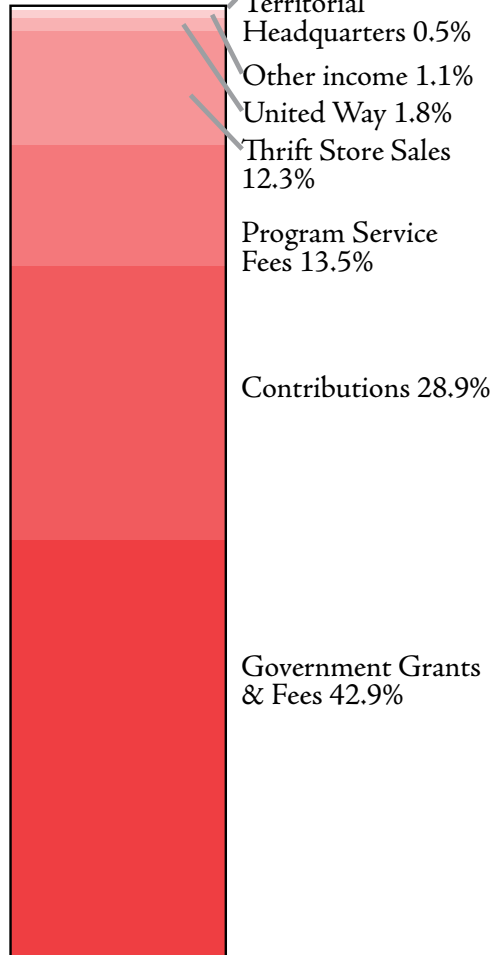
KIDS GIVEN CAMP EXPERIENCE: 242

INMATES VISITED: 2,051

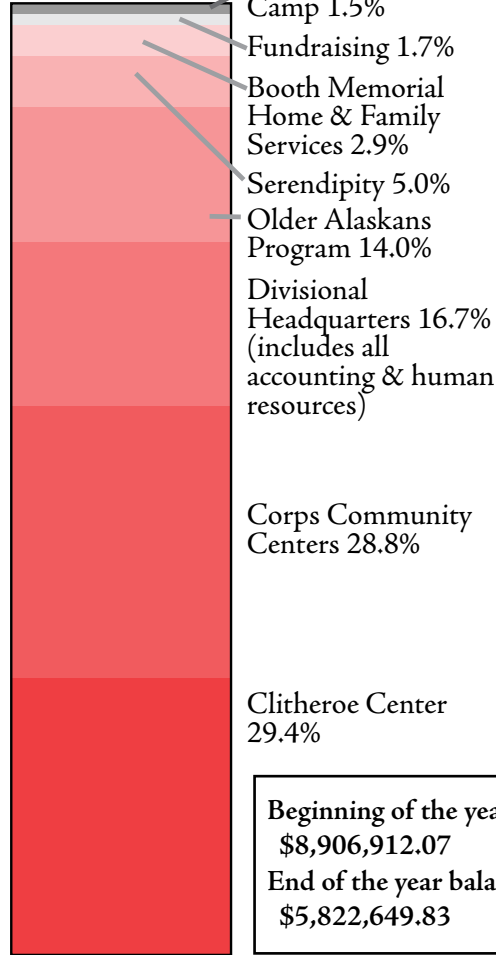


BUDGET FY 2013

REVENUE



EXPENSES



Beginning of the year balance:
\$8,906,912.07
End of the year balance:
\$5,822,649.83

REVENUE FY 2013

| | |
|-----------------------------------------|----------------|
| Salvation Army Territorial Headquarters | \$77,494.00 |
| Other Income | \$172,319.00 |
| United Way | \$293,278.00 |
| Thrift Store Sales | \$1,973,517.00 |
| Program Service Fees | \$2,170,406.00 |
| Contributions | \$4,623,759.00 |
| Government Grants & Fees | \$6,866,579.00 |
| Total Revenue \$16,022,364.00 | |

EXPENSES FY 2013

| | |
|---------------------------------------|----------------|
| King's Lake Camp | \$287,559.73 |
| Fundraising | \$328,522.00 |
| Booth Memorial Home & Family Services | \$546,291.05 |
| Serendipity | \$947,744.59 |
| Older Alaskans Program | \$2,620,220.77 |
| Divisional Headquarters | \$3,134,731.00 |
| Corps Community Centers | \$5,401,901.72 |
| Clitheroe Center | \$5,514,303.14 |
| Total Expenses \$18,781,274.00 | |

FEEDING GALENA DURING A TIME OF NEED

When an ice dam broke on the Yukon River in May 2013, the Alaska community of Galena saw the worst flooding it had seen in 100 years. Some of the community's 300 residents' completely lost their homes, roads were destroyed and 90 percent of the buildings were damaged. Damages were estimated at more than \$10 million. By July, it became apparent that The Salvation Army's expertise would be needed in Galena, primarily to provide food support for the community, as well as for volunteers and workers who were helping to rebuild. Between August and October, The Salvation Army sent four Emergency Disaster Teams of staff and volunteers to provide meals.

Working in conjunction with FEMA, the State of Alaska, Food Bank of Alaska, the Bureau of Land Management (BLM) Mass Care Feeding Task Force's mission was to offer a hot breakfast, sack lunch and hot dinner service.

By mid-September, as more residents were transitioning back to their homes, meals provided consisted of a cold breakfast and hot dinner service.

Eventually, the food support transitioned to frozen meals, which were prepared in Anchorage, stored at Food Bank and then shipped to Galena. Others were provided with food vouchers.

The Salvation Army also provided "Snack Force One" – a snack and drink service to work sites a few times a week during the most intense response work.

In addition to feeding all who were hungry, volunteers and staff worked to get the community re-connected, offered emotional

support and prayed for those in need.

Weekly Bingo nights with practical prizes like dish soap, towels, hats and gloves brought residents back together and gave them a break from their worries, even if just for an evening. In early fall, The Salvation Army provided coats donated by Fred Meyer for local children, as well as school supplies.

Our Salvation Army team of 14 people served 2,274 hours in Galena, serving an amazing 17,636 hot meals, 2,640 frozen meals, and 1,121 snacks. Galena was an important test of the Army's ability to respond to a major disaster, and of its ability to work with other emergency responders to serve immediate and long-term needs with efficiency and compassion.

For information about how you can help in a disaster contact Jenni Ragland, Director of Emergency Disaster Services at 907-339-3440 or visit www.salvationarmyalaska.org.



In addition to providing feeding support in the community, The Salvation Army identified other opportunities to help support community need. Thanks to great partners like Fred Meyer, The Salvation Army delivered winter coats and school supplies to the children attending the Sydney Huntington School in Galena.

SALVATION ARMY'S WORK RETURNS TO ANGOON

After a nearly 10-year hiatus, the Salvation Army's ministry is back in Angoon. In 2013, The Salvation Army had the opportunity to purchase the Favorite Bay Inn and reopened it in August as a revenue-producing bed and breakfast (B&B). Corps Officers Majors John and Cathy Quinn moved from their previous six-year post in Kodiak to lead the Salvation Army's work in Angoon.

"It's good to have the Angoon Corps back, and hopefully the B&B will allow us to be sustainable so that the Army can be here for a long time." Every Salvation Army Corps works hard to be self-supporting and to provide services relevant to its community. "The community has welcomed us and been very supportive," said Major Cathy Quinn. Angoon residents are receiving a variety of

Salvation Army services – from Sunday School and worship to companionship visits at the local senior center. Other volunteers have made commitments to stop by and check on those who are ill or not able to get out of their homes.

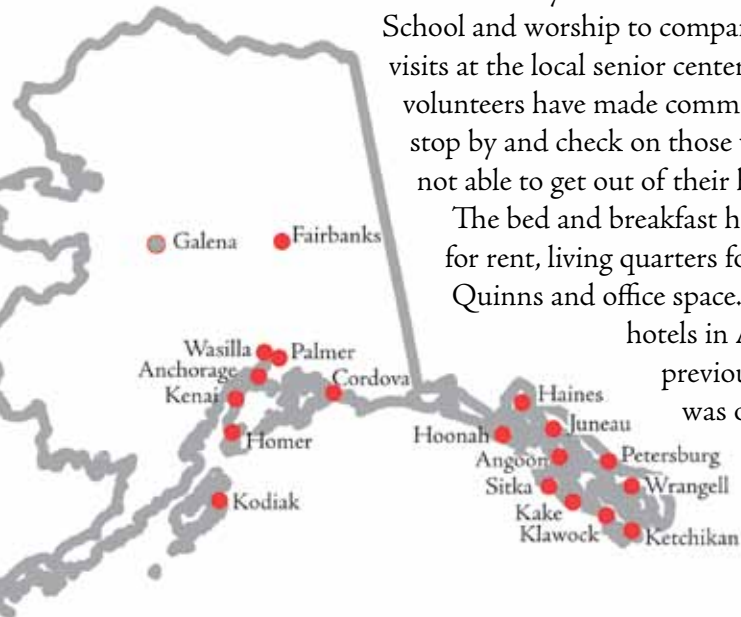
The bed and breakfast has five rooms for rent, living quarters for the Quinns and office space. There are no hotels in Angoon, and previously the B&B was only open in

the summer. The B&B's main customers have been service providers such as doctors, dentists and other federal, state and nonprofit workers who make regularly scheduled visits to the tiny island of 400 residents.

For more information call (907) 788-3234 or visit www.salvationarmyalaska.org.



Angoon Alaska, The Salvation Army B&B



THANK YOU TO THE FOLLOWING DONORS FOR THEIR GENEROUS

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Anchorage South Rotary

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Bank of America

Bob's IGA

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Chapel of The North

Chugach Family Medicine Clinic

Cordova Church Of The Nazarene

Credit Union 1

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Norcon

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(continued....)

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Luella and Norman Wilson
Blair Wondzell
Margaret Wong
Anna and Thomas Woods
Jerry Wylie
Edward and Terrie Zehrung

Hope Brigade Members

These generous individuals made a planned gift to benefit The Salvation Army and have a special place in our hearts.

Individuals

Gertie A. and Francis M. Ahern
Audrey Ayers
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*Salvation Army Community Advisory Board Members

**Gifts through United Way. These are based on United Way's fiscal year.

THE SALVATION ARMY'S FISCAL YEAR 2013 IS OCTOBER 1, 2012 TO SEPTEMBER 30, 2013.



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MOST GOOD®

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